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## THE ETS COMPASS

POINTING YOU IN THE  
RIGHT DIRECTION

FAITH | FAMILY | COMMUNITY SERVICE | TECHNOLOGY



### How are your thoughts influencing your future?

A while back, I was having the best morning.

I had started my day off with prayer, I had my devotion time with God and I was prayed up for the day! The entire day had been great.

Then, out of nowhere, I felt angry and I unleashed a mouthful of ugly, hurtful words to someone I loved. The words flowed freely, quickly and I felt like a totally different hateful person.

Although the words I spoke were harsh, I wanted to say them. Not to hurt who I

was speaking to, but to let them know how their actions were perceived by others and myself. I was tired of defending their actions, frustrated and I needed to inform them. So, where did I go wrong? How did I just spew out such words? What had happened to my perfect “Godly” day? I will tell you.....

I was a fool and I did not keep quiet. Proverbs 29:11 says **Fools vent their anger, but the wise quietly hold it back**”. I did not speak my words out of love and I did not keep quiet. Once my words were spoken, they were out there. I was quickly reminded about James chapter 3, directing me to hold my tongue, and I had failed. The only thing I could do was to apologize. I did just that, and let it go. My loved one is solely responsible for their own behavior and it was not my place to tell them.

I pray daily for wisdom and to not be a fool. I challenge you if you have struggled with this as well, remember it's often best to keep quiet when you feel angered.

~Amy



## Core Value: Client Experience

*"Trust: Firm belief in the reliability, truth, ability, or strength of someone or something."*

ETS Solutions highlights the correspondence of Trust & Client Experience this week with a client testimonial from Patrick Dinsmore of North Fulton Community Charities. After experiencing a faulty phone system and costly repair visits, North Fulton Community Charities decided to choose ETS Solutions to provide a quick - and cost effective - solution for their needs.

Patrick provides insight into his experience with ETS Solutions, claiming that each interaction he has had with our team has been supportive, timely and efficient.

We would like to thank Patrick Dinsmore for his time spent providing this testimony, and North Fulton Community Charities for their continuing relationship with ETS Solutions!



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**Introducing: Emily Snyder**

ETS Solutions introduces our Client Development Manager, Emily Snyder. Emily was born and raised in La Porte, Indiana. She moved here in 2016, and currently resides in Acworth, Georgia with her family. Emily enjoys spending time with her family at parks or waterfalls, watching stand-up comedy shows, and reading about various topics. She has been with ETS Solutions since June, and has really enjoyed learning about technology, attending networking events that lead to newfound relationships, meeting members of our shared technology community, and bonding with the ETS team.



If you know of anybody in need of new technology, new business partnerships, or who would like to be notified of any of the multiple events that ETS Solutions hosts every year, contact Emily today!

[emily@etssolutions.com](mailto:emily@etssolutions.com)  
Direct Line: 678.766.1414

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## User Experience: VendorX

As ETS Solutions highlights the importance of Client Experience in this month's newsletter, we would also like to share more information pertaining to our VendorX ETS User Xperience® program.

Along with satisfaction of our technology assessments and client - focused quarterly business reviews, ETS Solutions also aims to provide the following services for our clients:

- Manage ALL vendors for clients on projects/implementation - as related to projects in which ETS Solutions is engaged. We use a holistic approach to ensure all of your technology solutions operate well concurrently.
- Act as an advocate for the client with the supplier/carrier to ensure Service Level Agreements are upheld.
- Evaluate, consult, and make recommendations for supplier/carrier, even if the service is outside our four pillars of voice, data, cloud, and security.
- Ensure contract amendments and terms are clearly defined/explained to the client.

..and many more. If you - or anybody you know - could benefit from these services, please do not hesitate to contact ETS Solutions!

info@etssolutions.com  
770-425-9898

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save the date



# 20TH ANNIVERSARY PARTY

10.21.22

**Open House: 9:00am - 3:00pm**

ETS Solutions

975 Cobb Pl Blvd NW #314, Kennesaw, GA 30144

**Dinner & Cocktail Hour: 6:00pm - 10:00pm**

Governors Gun Club

1005 Cobb Pl Blvd NW, Kennesaw, GA 30144

If you are a business leader, you can now use your network to collect luxury gifts by referring clients to ETS. Download our 2022 [Business Referral Partner Program](#) for more information.

Win a FREE beach vacation.

Ask us how! Contact us at [mike@etssolutions.com](mailto:mike@etssolutions.com)



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